



## Electric Vehicle Maintenance Service

## 電動車原廠保養服務

# Regular Maintenance 定期保養

At Hyundai, we take pride in building cars with award-winning reliability. When routine maintenance or repairs are needed, we take an equal pride in making sure you enjoy prompt, professional service at Hyundai Hong Kong. Proper maintenance will ensure optimum performance, greater reliability, longer life span and higher resale value for your Hyundai.

An all-new Hyundai Electric Vehicle comes with a 5-year Unlimited Mileage Manufacturer's Warranty\*, under which the repair or replacement of any component originally manufactured by Hyundai that is found to be defective in material or workmanship under normal use and maintenance will be covered. In order to maintain your car in optimal condition and at the same time enjoy the comprehensive warranty coverage, you are recommended to bring your Hyundai to our service centre for regular maintenance services.

現代汽車為能創造出可靠性備受讚譽的汽車而倍感自豪。當您的座駕需要定期保養或維修時，現代香港亦相當榮幸能為您提供快捷、專業的服務。適當的保養可以確保您的現代汽車擁有最佳的狀態、更可靠的操作、較長的使用壽命及更高的易手價格。

現代汽車電動車附帶的5年無限公里原廠保用計劃\*，保修範圍將包括由現代汽車公司製造，在正常使用和維修前題下，如發現原廠零件在裝嵌或質量上有缺陷，而導致修理或更換部件的事項。為確保閣下的汽車保持最佳狀態並享受全面的原廠保用計劃，我們建議閣下的座駕定期到我們的維修中心進行例行檢查。

Maintenance Service Schedule^ 定期保養間距^	
Service Item 保養項目	Service Interval 間距
First Inspection 新車首次檢查	1,000km or 3 months after 1 <sup>st</sup> Registration (whichever comes first). 首1,000公里或出牌日起3個月(以先到者為準)。
Maintenance Service 保養檢查服務	Every 10,000km or 6 months after First Inspection (whichever comes first). 新車首次檢查後每10,000公里或每6個月(以先到者為準)。

\* Please refer to Manufacturer's Warranty Acknowledgement for warranty coverage details.  
有關保用細節，請參閱原廠保用確認書。

^ Unless otherwise specified.  
除另有指明外。



## Free Labour First Inspection 新車首次檢查

Electric vehicles purchased from Hyundai Hong Kong are entitled to a free first inspection. Through such free maintenance check-ups, we are able to make sure that customers are satisfied with their new vehicles, and every aspect of the vehicle is in good condition. We hope you will enjoy visiting our service centre and experiencing our quality service.

所有由現代香港售出之電動車均可享有免人工新車首次檢查服務。透過此項免費的維修檢查，我們可以確保車輛的每一部份都保持最佳狀態，而顧客亦因此獲得最大的滿足。我們希望您能親臨我們的維修中心，體驗我們的優質維修服務。

## Maintenance Service 保養檢查服務

To maintain safety and enjoy a peace-of-mind driving experience, we strongly recommend that all Hyundai vehicle owners to bring in their cars to our Service Centres for regular maintenance at least every 10,000km or every six months (whichever comes first).

The service check-up comprise of all standard service items, road tests and a detailed inspection report.

為了確保安全、寧靜及舒適的駕駛體驗，我們建議各現代車主最少每10,000公里或每六個月(以先到達者為準)到我們的維修中心作定期的車輛檢查。

我們的維修檢查包括全車詳細檢查及調校、所有標準維修檢查項目、路面測試及詳細檢查報告。





# Maintenance Service Items 保養檢查服務之項目

## Vehicle Interior (Function test) 車廂部品 (功能測試)

- Retrieve fault codes, if any, and examine 檢查及更正電腦問題訊號 (如有)
- Horn & instrument panel, check for proper function 響號及錶板操作檢查
- 12V Power outlet & smart phone wireless charging, check for proper function 12V 供電插座及智能電話無線充電操作檢查
- Electric windows, seats & central lock, check for proper function 門窗, 座椅及中央鎖操作檢查
- Seat belts & buckles, check for proper function 安全帶及安全帶鎖扣操作檢查
- Wiper & washers, check for proper function 水撥及水唧操作檢查
- Air conditioner, check for proper function and leakages 冷氣操作及滲漏檢查
- Compartment filter, check for wear 車廂空氣過濾網檢查

## Transmission System 傳動系統

- Electronic gear switch, check for proper function 電子轉波按鍵操作檢查
- Reduction gearbox fluid, check for leakages & correct level 減速波箱潤滑油滲漏檢查及其存量
- Drive shafts and bellows, check for wear 驅動軸及防塵套損耗檢查

## Wheels & Brake System 輪胎及制動系統

- All tires, check for proper pressure (adjust) & condition 輪胎狀態, 氣壓檢查及校正
- All brake discs, check for wear 檢查制動碟損耗
- All brake pads, check for wear 檢查剎車片損耗
- Hand brake, adjust if necessary 手制調較 (如需要)

## Fluid Level 液體存量

- Coolant water, check for leakages & correct level (refill) 冷卻液滲漏檢查及其存量 (添加)
- Brake fluid, check for leakages & correct level 制動油壓液滲漏檢查及其存量
- Windshield washer fluid, check for leakages & correct level (refill) 擋風玻璃水唧液滲漏檢查及其存量 (添加)

## Vehicle Chassis & Suspension System 車身底盤及懸掛系統

- Underneath body, inspection for leakage 車底漏油檢查
- Front suspension, check for wear 前懸掛系統檢查
- Rear suspension, check for wear 後懸掛系統檢查
- Steering gear & track rods, check for wear 動力輔助軔及轉向連杆損耗檢查

## Main Battery & Electronic System 主電池及電子系統

- All lights, check for proper function 全車照明系統檢查
- Paddle shifter (Regenerative braking control), check for proper function 馱盤撥片 (能量動力回收制動控制)
- 12V Battery condition 12V電池檢查
- Main battery State Of Health (SoH) 主電池健康數值
- Charging port, check for proper function & connection 充電插位接點檢查
- Charge main battery (if necessary) 主電池充電 (如需要)

# Maintenance Service Price List 保養服務價目表

Service Item 服務項目			
Maintenance Service 保養檢查服務		IONIQ 5, KONA Electric, IONIQ Electric	IONIQ 5 (AWD)
		\$1,800	\$1,900
Maintenance Service Package 保養計劃			
Duration / Mileage 年期 / 里數	Services Included 服務次數	Price 價錢	
		IONIQ 5, KONA Electric, IONIQ Electric	IONIQ 5 (AWD)
1 Year 一年 / 20,000km	2	\$3,500	\$3,700
2 Years 兩年 / 40,000km	4	\$7,000	\$7,400
3 Years 三年 / 60,000km	6	\$10,500	\$11,100
4 Years 四年 / 80,000km	8	\$14,000	\$14,800
5 Years 五年 / 100,000km	10	\$17,000	\$18,000

## Battery Care & Driving Range 電池保養及行駛距離

- Distance to empty may vary depending on the driving conditions, even if the charge amount is the same. The high voltage battery may expend more energy when driving at high-speed, uphill or sport mode. These actions may reduce the distance to empty.  
即使充電量是一樣，可行駛的距離會因應駕駛習慣、路面及行車狀況(尤其是上斜、高速行駛、運動模式等等)而有所變化。
- If the vehicle will not be in use for an extended period of time, charge the high voltage battery once every three months to prevent it from discharging. Also, if the charge amount is not enough, immediately charge to full and store the vehicle.  
如果車輛將會不使用一段長時間，建議每三個月充電一次及充滿電，避免電量流失。
- AC charge is recommended for keeping the high voltage battery in optimal condition.  
建議使用AC(交流電)充電以保持主電池最佳狀態。
- Make sure that the high voltage battery state of charge gauge does not reach “L (Low) or 0”. If the vehicle is kept at “L (Low) or 0” for a long period, it may damage the high voltage battery and the high voltage battery may have to be replaced depending on the level of degradation.  
盡量避免主電池的儲電量達到“L”或“0”。如果車輛的儲電量長期保持在“L”或“0”，電池有機會會被損壞，從而令電池壽命縮短。

# Terms & Conditions 條款及細則

## Maintenance Service 保養檢查服務

- Maintenance service include checking coolant, 12V battery, main battery, brake system, suspension system, electronic devices, diagnostic tool operation, tires condition & compartment filter.

服務包括檢查冷卻液、檢查12V電池、檢查主電池、檢查制動系統、檢查懸掛系統、檢查一般車內電器操作、接駁診斷機檢查車上各電腦系統、檢查輪胎狀態及檢查車廂空氣過濾網。

- Hyundai Hong Kong Co. Limited recommend an interval of 6 months or 10,000km (whichever comes first) between each maintenance service to retain the optimal condition of vehicle.  
現代汽車香港有限公司建議每六個月或10,000公里(以先到者為準)進行保養檢查服務以維持車輛最佳性能。

## Maintenance Service Package 定期保養計劃

- Period of validity service package for qualified vehicles is the specified number of years or mileage, whichever comes first.

合資格車輛之保養計劃有效期為指定年期或里數，以先到者為準。

- V2V emergency mobile charging service will be extended to service package period of validity.  
V2V緊急流動充電服務續期至保養計劃有效期。

- Government inspection fee is not included in service package.  
保養計劃不包括政府排期驗車費。

- The labour charge for replacing the following spare parts is waved under service packages (cost of the spare parts remain chargeable): compartment filter, wiper blades, 12V battery & light bulbs (excluding the removal of dashboard).

保養計劃豁免更換以下零件之人工收費(有關件仍需收費): 車廂空氣過濾網、水撥、12V 電池、及燈泡(不包括裝卸錶板)。

- Service packages are not transferable. The new owner needs to register again before joining the package.  
保養計劃將不可轉讓，新車主需重新申請參加計劃。

- Service packages are non-refundable.  
保養計劃不可兌換現金。

- Service packages are only applicable to vehicles aged over 6 months (from first registration date).  
保養計劃只適用於車齡滿六個月以上之車輛(由首次登記日起)。

## Maintenance Service Package within Warranty Period 保用期內之保養計劃

- Within service package period of validity, enjoy 10% discount for repair parts (except insurance parts, body/large scale parts, wheels, tires & battery).

當保養計劃生效時，更換零件可享受有九折優惠(燕梳零件、車身或大型維修零件、車輪、輪胎及電池除外)。

## Maintenance Service Package outside of Warranty Period 保用期內之保養計劃

- Within service package period of validity, enjoy 30% discount for repair parts and 20% discount for promotional parts (except insurance parts, body/large scale parts, wheels, tires & battery).

當保養計劃生效時，更換零件可享受有七折優惠，而更換特價零件可享受有八折優惠(燕梳零件、車身或大型維修零件、車輪、輪胎及電池除外)。

- Within service package period of validity, enjoy 10% discount for labour charges on repair works outside of the package.

當保養計劃生效時，所有在保養計劃內容以外的維修人工費用可享受有額外九折優惠。

Service packages prices and details are subject to change without prior notice. 如有更改價格或服務內容，恕不另行通知。

In case of any disputes, the decision of Hyundai Hong Kong Co. Limited shall be final. 如有任何爭議，現代汽車香港有限公司保留最終決定權。

## **Hyundai Hong Kong Co. Limited**

現代汽車香港有限公司

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